

FAQs on Finefect washing products

1. How many times can one bottle of the washing product be used?

The liquid detergent is enough for 20-33 washes, depending on the degree of soiling and the weight of the laundry. The fabric softener is enough for 33-50 washes, depending on the desired fragrance of the laundry.

2. Why can't I wash at temperatures above 50°C?

The higher temperature destroys the enzymes, which have a cleansing power, i.e. the effectiveness of the product will be lower.

3. What precautions should be taken?

Avoid contact with damaged skin and mucous membranes. In case of eye contact, rinse thoroughly with running water. Keep away from food products. Keep away from children. Do not mix liquid detergent and fabric softener directly on clothes. Do not apply on dry clothes.

4. How to determine the mode of washing in order not to damage the clothes?

Before washing, check the label on the clothes and strictly follow the instructions. Make sure that this product will not damage your clothes: apply a small amount of water-foamed liquid detergent to an invisible part of the clothes, wait 5 minutes, then rinse. The further use is not recommended if the color of the clothes has faded. When washing delicate fabrics, it is recommended to set an appropriate washing mode. You should better to soak clothes with old stains in advance.

5. Is the product suitable for wool, silk, membranes?

Liquid detergents are suitable for all types of fabric, including sportswear and membrane fabrics, as long as this is provided by the manufacturer of the clothes. Be sure to check the label and set the specified washing mode. Prior to use on delicate fabrics, remember to always do a patch test on an invisible area of the fabric.

6. How much product do I need for 1 wash? How to measure this amount?

For liquid detergents, it is necessary to follow the recommendations in the table:

Soil level	Machine wash		Hand wash, 10 litres of water
	3-5 kg	6-8 kg	
Lightly soiled laundry	30 ml	40 ml	25 ml
Highly soiled laundry	40 ml	50 ml	35 ml

Use 20 ml of the fabric softener per wash for softness and freshness and 30 ml for extra softness and fragrance. For hand washing, dilute 20 ml of the fabric softener in 10 liters of water while rinsing.

7. Where to pour the product?

Liquid detergents and fabric softeners should be poured into special compartments of the washing machine.

8. Which products are suitable for children's clothes?

To wash children's clothes, use Baby and Sensitive liquid detergent and, if necessary, Active Plus fabric softener. The suitability of these products for children's clothes is confirmed by a certificate of state registration.

9. Do laundry detergents combine with bleach?

Laundry detergents can be combined with oxygen bleach. It is not recommended to use them with chlorine bleach.

10. Can I recycle the packaging?

Yes, the packaging material is recyclable. You can see the Mobius loop on the package.

11. Why not all the components in the Fineffect products are identified?

According to the Russian legislation, all the information necessary for the customer is printed on the label. Since the fundamental differences in household chemicals are precisely the chemical formulas, each manufacturer zealously guards their formulas as part of a trade secret.

12. Can I use laundry detergents in homes with septic tanks?

Fineffect products do not contain any aggressive components that would be dangerous for septic tanks. In any case, owners of a self-contained sewer system are advised to limit the use of cleaning products. Therefore, we recommend using the products in diluted form (according to the method of use). Minor contact with detergents in the septic tank will not have a negative impact.

13. How do products prevent the formation of limescale in the washing machine?

The products contain polycarboxylates, compounds used in phosphate-free products, which have good cleaning power, reduce deposits and prevent the formation of limescale.